Known Issues – SLX 7.0

Admin Tools

1-46549
Path Manager: Creating an entry to ReportsRunPath which is not used by reporting

Administrator

1-28514
The values for the User Profile>Security tab>Set feature security for options are being held incorrectly. The selected view should be held by Family, Name, and Type of plugin rather than the Plugin ID.

1-35405
Eval database/Eval users only: It is not possible to change a user type to a WebViewer User.

1-39717
Library: Expiration date and Updates to Description and Abstract are not syncing.

1-43314
Create Remote: The Upper() Index created on Contact.Email is causing Create Remote to fail.
Work Around: Remove the index and create a standard index across all three email fields.

1-44366
Admin - On the User "Security" tab, you can select SalesDashboard as an Entity and turn on/off the Add/Delete options. This doesn't make sense for the Dashboard concept.

1-44782
Refresh of the admin is not catching the change of available Sync Transfer Profiles at the admin level, if the Sync Transfer Profile was added from a second admin workstation.

1-44788
User Profile General Tab: the label "Notes" is too high.

1-45947
Admin - Using 120 dpi causes Menu title be only partially visible.

1-46117
Admin - Conversion of a user to Add-On User type is not removed from calendar option

1-46370
SpeedSearch schedule - Manage index schedule screen is right justified

1-46427
Admin - New Default Layout option missing from Users Profile/Client Settings

1-46436
Admin - Main View tab changes are not being applied correctly when the Sales Client is open for the user receiving the changes

1-46580
Hot Key ALT T in the Copy Profile dialog is shared between the Custom and Teams tabs

1-46612
Admin - Exception Error when adding Windows users through the Setup Wizard

1-46618
Admin - Advanced SalesLogix license enables SpeedSearch Index dialog options when they should be disabled

1-46622
Pick List Manager: If the only Pick List on the Custom tab is deleted the Admin, Architect or SalesLogix an error is generated:
Exception EListError: List index out of bounds (-1). Exception location Admin.exe or SalesLogix.exe.
NOTE: in the Architect the error is only "List Index out of bounds (-1) -- there is no exception.

1-46629
Integrity Checker Test displays record requiring repair on new Scorpion blank database

1-46646
Upgrade Bundle 6.2 to 7.0 contains duplicate Execute SQL statements

1-46654
Admin - Admin Roles list expands when viewing after selecting Next from within users profile

1-46655
Admin - Users added to departments do not appear as part of the department until the Department dialog is accessed.

1-46691
The setting named Template Used In the users profile is not being defined when importing users via a CSV file. However the settings defined from the template are applied to the users, the Template Used dialog isn't defined.

1-46701
Admin - Manager will not import correctly if the source manager has a middle name, prefix or suffix.

1-46718
Admin - Cosmetic issue with database options view when using WinXP themes

1-46847
Admin - Agent duration setting not sticking when selecting End On: Date

1-46989
Admin - after deleting a user from system, the useroptions records for the user deleted still remain.

1-46997
Admin Only - when the integrity checker is called from the Administrator Menu login fails when password contains a space.

1-47022
Admin - Add additional content to clarify adding tables to other tables created outside of the DB Manager

1-47203
Admin Integrity Checker - create consistency between IC and Import Wizard

1-47269
Admin - Add Help content to explain that when copying a team to another team, the departments from the original team do not copy too.

Advanced Outlook Integration

1-42985
Setting up the SalesLogix Address Book as the default in MS Outlook does not hold if Outlook is opened after SalesLogix (and automatically log into email is enabled). Workaround: Start Outlook before SalesLogix.

1-43296
Attendees assigned to an activity do not display for a user who is an attendee

1-43523
Web: Email message continues to display after selecting SendSLX when Outlook open and email initiated from Ticket Detail View

1-43730
Web: The Opportunity ID should be populated in the complete activity dialog when an email is generated from the opportunity detail view

1-46743
Office 2007 Support - Update SLXAB32.DLL

1-46870

Days Open value displays zero instead of the correct number of Days Open on the Opportunity Detail Tab in the SLX Outlook Address Book

1-46872

In the SLX Address Book, the Owner displays Administrator when the actual owner is Everyone

1-47012

Opportunity ID does not display on complete email dialog when Drag & Dropping an email to Opp Detail View with log to history set to 'do not prompt'

1-47038

In a specific scenario an activity can get duplicated in Outlook with AOI and Intellisync when Outlook's subject is just under 64 Characters

1-47079

Error when selecting 'View Attachment' from the notes/history tab when an attachment from an email sent view SendSLX has a comma in the file name

1-47219

When configured to use the SalesLogix Mail Client, no Ticket Activity is created when sending e-mail

1-47300

Ticket Activity Record and Attachment get added for ticket open in ticket detail view even though the contact is not related to the Ticket with record to history

Architect

1-29743

ActiveX form: LookupEdit vanishes per scenario of controls being enabled / disabled.
Workaround: change the parent panel width, then change it back right after setting the LookupEdit Enabled property.

1-36866

Architect ... active datagrid : where contact data is grouped by account, one is unable to set the 'Selected' property of the account node to true via script

1-37786

 Architect ... Adding Columns to the Opportunity Competitor Activex datagrid via the Columns property doesn't display data until a condition is placed in the SQL Statement and then removed

1-40010

For calculations entered in the Calculation Manager (Architect), one needs the ability to enter values per current regional settings.

1-40361

Architect ... Calculated Fields : allow the ability to display string calculations, composed of string and numeric fields, as in 5.2.x

1-40385

Activex DateTimeEdit : unable to tab between time components on the popup

1-40534

Architect ... active form with Panel and Datagrid : unexpected lines and gray boxes on grid after moving grid partly off panel and back again

1-40622

Architect ... undocked Activex Properties window : property in focus unexpectedly changing per scenario

1-41343

Architect ... docked window height not remembered

1-43374
Architect ... active Datagrid : for a column type 'Hyperlink', one is unable to change the FontColor if 'Single Click to Launch' is Set

1-43409
Legacy - Edit query causes Access violation.
Workaround: close and reopen the form.

1-45225
Architect ... .NET Forms : multi-plugin release is not supported

1-45518
Access violation when button, web browser, and picklist object are added onto the form and X'ed out. The objects have to be added in that order to see the error.

1-45558
Architect (Legacy) - Picklist's property, "ButtonVisible" state can not be changed to "True"

1-45916
Architect ... Dual Monitor Support : not always behaving as expected

1-45942
Architect ... Scripting for Datagrids not updated when Out Of The Box fields are deleted

1-45973
Architect (Legacy) - Web Browser object causes DateEdit object to behave abnormally.

1-45975
Architect (Legacy) - Deleting Web browser object causes Access Violation.

1-45984
Architect ... active CheckListBox : where the Columns property is greater than 1, items are not displaying as expected when scrolling to the right or left.
Workaround: It is possible to use a ListView control instead: set Checkboxes property to true and ViewStyle to vsSmallIcon.

1-45993
Architect Legacy View - Web browser uses 100% of CPU.

1-46165
Architect ... where a bundle is created in one time zone, and applied in a different time zone, an unchanged plugin may be seen as having been modified due to the GMT time difference

1-46317
Architect ... UNC path cannot be used in NetExtentions Manager dialogs

1-46386
Architect ... Contact process : for a Note task, where one does prompt for notes, two duplicate Note entries appear under the Notes/History tab

1-46562
Path Manager: Open/Save/Merge bundle options not honoring PathManager BundlePath value for default location

1-46577
Architect ... for active forms, remove the ability to create Procedure forms

1-46603
Caption Realignment value not adhering to changes in Query Builder

1-46674
Bundler ... where groups have the same name, bundles not being created as expected

1-46681
Cannot launch a Legacy View from a Main View bound to a custom table.

1-46715
Architect ... for some Projects/ Bundles action dialogs, increase the height of the dialogs to avoid possible clipping of information

1-46745
Architect ... legacy datagrid : if a column is hidden in a grid, then sorting on columns to the right of the hidden field is not working as expected

1-46800
Architect ... Projects : where a project form contains included scripts, on resaving that form the included scripts are added to the project a second time

1-46814
Architect ... the confirmation dialog that appears on deleting a project plugin under Plugin Manager is rounding the plugin version up 2 digits (eg: 6.238 --> 6.24)

1-46845
Architect ... for the active Label control, need to include 'help' for the WordWrap property added in Scorpion

1-46873
Architect ... the 'Choose Plugin' dialog on an upgraded database is not displaying all the relevant families in the left tree for a filter type of 'Forms'

1-46906
Architect ... active PickList control : receive a 'Catastrophic Failure' error when trying to open a picklist with no items

1-46994
Architect ... when the OnFileDragOver event is set to false at the main view level, it gets ignored and files may be dragged onto the main view

1-46995
Architect ... update 'help' to clarify the functionality of the OnFileDragOver event

1-47021
Architect ... active Chart control : the 'Marks' property is not appearing in the tree view after initially adding a series

1-47023
Architect ... Project/ Bundles : after changing the name of a project on the Properties dialog and bundling, both the bundle and the project incorrectly expect that passwords have been set

1-47078
Architect ... Checkbox, Radiobutton, Richedit active controls display a gray background when control Color is set to 'clWhite' (and other controls have no 'Color' property)

1-47144
Architect/ Admin/ Sales Client ... after deleting the last custom picklist in the PickList Manager, receive error "List index out of bounds"

1-47145
Architect/ Admin/ Sales Client ... for the PickList Manager, the icon in the Pick List name field should not be visible when no custom picklists are defined

1-47173
Architect ... for a Contact Process, where a vbscript task executes the 'ProcessSkipNext' function, the next task in the process is still being executed

1-47185
Architect ... the .NET Extensions Manager should not be available to non-Admin users

1-47301

Architect ... toolbar: once a toolbar icon has been specified, it can not be cleared per scenario

1-47309

Architect ... Navbar: button Color specified does not appear for a navbar button

1-47310

Architect ... Toolbar: for a toolbar button with a color specified, when the mouse moves over that button, the color disappears Temporarily

1-47312

Architect ... Toolbar: for a button with action of 'Open', an Argument that points to a web page for a specific search is not working as before

1-47324

Architect ... active controls: color and/ or fontcolor not as expected in Windows Classic for Button, DateTimePicker, ListBox, Progressbar, Shape controls

1-47344

Architect ... Contact process : non 'dev' versions of a process are appearing on the 'Schedule Process' dialog in Admin's Sales Client

Crystal Reports

1-39272

Reports - Quota vs. Actual report provides inaccurate data when using more than 1 quota for a user

1-45639

Crystal Reports - Sales Step report need to have the graphs returned

1-45926

Crystal Reports - when running a report with a Date Range prompt - the date control appears behind the parameter dialog.

1-46054

Crystal Reports - When filtering a report by specific user, the user list is not alphabetized

1-46403

Crystal Reports - Web - Need to provide a better error message on Web when attempting to run a report that does not have an upgraded ODBC connection. Currently just says "Unable to retrieve the report".

1-46535

Crystal Reports - Citrix - unable to access parameter dialog when running parameterized reports in Citrix

1-46595

Crystal Reports - Web- Able to save and use a "Date Range" report filter using the specific dates selection - without actually selecting dates.

1-46630

Crystal Reports - Default Parameters need to be defined for the Support Defect Report.

1-46656

Crystal Reports - Web - An update the XMLSchema (stored in the Plugin Table) needs to occur prior to using Reports. Workaround is to open up the Group Manager once - or perform a mail merge.

1-46660

Crystal Reports - Web - A report filter using Date Ranges created on the LAN and shared - does not display the SQL correctly when a Web user attempts to use it.   Workaround - re-create the filter with the same date ranges on the Web and use that one.

1-46797

Crystal Reports - LAN - Punctuation/Grammatical errors in Reports UI.

1-46798
Crystal Reports - Web - Punctuation changes needed in the Reports UI.

1-46801
Crystal Reports - the Sales Process Stage Analysis report no longer reflects the requirements from the original design.

1-46829
Crystal Reports - LAN - receive error when attempting to create a filter using the Query condition and a numeric field.

1-46830
Crystal Reports-Web - Report filters using the "query" condition for currency fields pass incorrect SQL to Crystal.

1-46894
Crystal Reports - the account manager label in the Sales Process Step Usage report needs to be made larger...the names are getting cut off.

1-47216
Crystal Reports - The legend next to the Graph in the Forecast By Account Manager account is cut off.

1-47222
Crystal Reports - the Ad Hoc table needs to be added to the support reports in order to support the use of Ad Hoc group filters.

Dashboard

1-44482
Display refresh Issues occurring in Sales Dashboards views. These are not data related but rather certain sections of the grids/graphs do not display completely.

1-46832
Sales Dashboard - When launching Export to Excel and Excel is not installed - the message that presents contains a mis-spelling.

1-46976
Sales Dashboard - unable to "type" in a different date in the Date range date picker control....have to use the Mouse.

General

1-46467
Receive error with Account group with a specific layout

1-46924
Double quote in user password returns an error

1-47100
When changing the SLX Client background image back to <None> an exception is thrown, but the change is made.

1-47225
Login for SLX & Arch needs to be restarted if dB connected to generates an error

GroupWise Connector

1-43379
When Intellisync is run exporting contacts to GroupWise it reads all contacts in all address books.

Import Wizard

1-45683
Import Wizard - missing hot keys on Ok/Cancel/Help buttons on new ADO Connection Editor dialog.

1-46693
Import Wizard - there are inconsistencies in the ado connection dialog when selecting a Source database and creating a New

SIM vs. Editing an existing SIM.

1-46699
Import Wizard - the Map Data button on the Field Map dialog's "List View" does not work. The workaround is to map using drag and drop...or map from the regular Field Map view.

1-46729
Import Wizard - Save function appears to strip user comments in VBScript custom functions.

1-46730
Import Wizard - If a syntax error exists in a VBscript you must exit Import Wiz and access the script directly to correct the error.

1-46746
Import Wizard -A NULL source field value mapped to a Float field causes and error during Import.

1-47053
Import Wizard - the check box for limiting the number of inserts gets de-selected once the Import is initiated.

1-47054
Import Wizard - Help - Function IW.IMPConnectionString( ) should read IW.IMPConnectionStr( )

1-47057
Import Wizard - Unable to display the entire import log upon completion of the import.

1-47120
Import Wizard - Changes to scripting logic required for various issues

1-47122
Import Wizard - difficulty changing target file name and path for .vbs or .sir files.

1-47124
Import Wizard - Changes needed to the Alias Picker based on user feedback

1-47205
Import Wizard - The Activity ShortNotes (i.e. Activity.Notes) are not being automatically generated by the Import Wizard based on the Left (LongNotes, 255).

1-47206
Import Wizard - The import wizard is missing the ability to map a source table to Opportunity/Activity.

Installs

1-41582
Installs - Web Reporting - if you create the web reporting site and put the wrong password in for the user, the permissions for the site will not be correct and the craxdrt.dll will not be registered as a com+ piece.

1-42056
Sage Common Desktop is not functional

1-45997
Installs...Database connection information is not saving during the installation of Web Host.

1-46231
Installs... On certain machines, the SLX installer may not restart after installing MDAC.
Workaround: Restart the SLX Installer.

1-46457
64-bit> The SalesLogix Client install has Access Violations when attempting to install on a 64-bit Operating System.

1-46641
Items in the Read Me First documentation list do not respond if Adobe Reader not installed

1-46658
Installs - File Properties for Interop.SLXSystem.dll, SLXWeb.dll and WebReporting.dll are incorrect

1-46695
Installs...Demos Shield Install browser does not redraw correctly.

1-46710
The latest SyncServer.chm is not being installed

Intellisync

1-37094
 Intellisync Engine causes duplicates on sub calendars of Outlook. Only top level calendar folder is supported.

1-38391
Intellisync duplication issue when a value of space is added to an Outlook subject line

1-46438
Intellisync for SalesLogix Configuration dialog should always be on top on Win 2k3 Server and Win XP

1-46440
Screen does not get repainted after moving the Intellisync for SalesLogix Configuration dialog box

Licensing

1-43291
Licensing: connecting to Outlook from within SLX is attempting to use Concurrent User licenses. It should not.

Logging Server

1-44409
The defaults API is being called before logging - which is causing issues with syncing.

1-46602
Logging Trigger: AttachInsert Transaction Types need to have the globalid not hard coded to Accounts/Leads/Defects

1-46659
Logging trigger is throwing an Event error when updating a reoccurring activity on Oracle.

1-46673
Logging Trigger: getting event log error updating an opportunity on Oracle when using a sales process to bump the probability.

1-46684
OLE Errors in logging trigger when updating a number field with no precision on Oracle.

Mail Client

1-43421
Windows 2003 Server - With Mail Client open, the new message displays behind the Sales Client

1-45570
With SMTP/IMAP4 the Delivery option to "Check unread email only" does not work.

Mail Merge

1-36371
The SLXDBSchema.xml file is only correct for one database and will cause errors if a mail merge is performed against another if they do not match up.

1-39392

Incorrect message displays during mail merge when the From option is someone without a current e-mail profile on the machine

1-40508
<WEB> No prompt when merging with address label and no address label is chosen.

1-44530
When performing a mail merge, after selecting to print a #10 envelope, it doesn't print the envelope

1-44897
Merging to a newly created group is causing an "Invalid column name 'NameLF'" error.

1-45243
Address Label is not being displayed correctly when switching between "Merge With" radio buttons.

1-45695
When merging to a group created with condition for field Opportunity.Weighted Sales, I get an "Invalid column name 'WSale'" error. The Provider currently does not process calculated fields in sub-queries

1-45755
The Count button is disabled for current contact by default when entering Mail Merge dialog.

1-45768
In Email Template Editor, settings for the From field, Subject field, and Email Format Type will be reset when the user clicks the Preview button before saving the template.

1-45972
Web - Address Labels Print dialog from performing a Write | Letter Using template does not close after clicking on Print.

1-46020
IE 7 - Web - receive error when attempting configure Labels for Mail Merge

1-46263
Change the error message when merging to a template that contains an empty main table field.

1-46304
Switching between Write | Mail Merge and Write | Letter Using templates with output to printer and address labels configured is causing an access violation error.

1-46437
Performing a Mail Merge to a Blank template should display a message to users for not having any fields to merge to.

1-46540
Mail Merge to a Lead with address labels configured causes a Crystal Reports Error.

1-46581
Web - Unable to perform a mail merge to a lead group.

1-46884
Message needs to be more informative when performing a Mail Merge to contacts that have "Do not Mail, Email, Fax, Call".

1-46977
The company value is hard coded to be the current userid, when a template is created.

1-47087
Performing a Write | Mail Merge when there are no contacts or leads will cause a "Catastrophic failure" error.

1-47199
Performing a Mail Merge that has an Attachment description over 64 characters will cause the error.

1-47204
Performing a Mail Merge that has an Attachment description over 64 characters will cause the error.

1-47349
Hide the email format type drop down in edit before and edit after template editors.

Marketing

1-43768
The filters in the Manage Targets List are case-sensitive in an Oracle environment

1-45943
Using a # sign in the password for EmPulse causes errors in SLX

1-46672
Entries in the Lead Qualifications section do not enable the Save button

1-46702
Blank task 'cost' fields will cause the client to error out

1-46926
Bad data, i.e. carriage returns & line feeds passed through the SLXEmPulse service is causing Campaign lists to drop all the Targets on the EmPulse site. Continuous uploading try's are created copies of Campaigns on EmPulse.

1-46996
Error may pop when double-clicking task in Stages/Tasks grid

1-47107
In the Campaign -> Response view, the Response Date column needs to be widened. The response date/time is always longer than the column width, and just looks ugly.

OLE DB Provider

1-34654
If you select SYSDBA user for the System Administrators role within MS SQL Server, SalesLogix (Admin, Sales, Support, etc.) cannot be used. If you attempt to connect to a SalesLogix application, the following message displays: "Database Login failed: Invalid object name 'plugin'".

1-37930
When using a union within a sub select statement in the WG Admin Execute SQL receive SQL Parse error.

1-40521
The datetime value in the subquery is not converted to GMT when the database is queried for the datetime value

1-40972
Using a column name that is also a calculated field in another field requires the table with the column name to be listed first in any joins.

1-42718
SQL Statement returns error in Active Form or Execute SQL

1-44197
Need to add functionality to Query Optimizations that will allow you to bundle them up and apply to a different database.

1-44626
SCALAR functions in Oracle: slxdatepart Milliseconds date format not recognized

1-44705
Optimizer: Query Text displays vertical bars after optimizing a query with multiple lines that include spaces

1-45969
An existing connection may be lost when attempting to connect from the same machine to an slxserver that doesn't exist.

1-46121
Provider needs Administrator rights in a TerminalServices environment to run correctly.

1-46601
Defaults Extension: When issuing an update the provider is not logging the defaults created by the extension.

1-46638
Need to modify the Provider to bounds check on SECPROFILE Record retrieval

1-46711
Crystal Reports/Provider - receive error running Crystal Reports when applying certain Date ranges using the "Specific Range" option.

1-46840
Provider not functioning properly when in VSSC mode using DISTINCT

1-47277
DTS fails when using the SLX Provider with Data Driven Query tasks

Opportunities (LAN)

1-46101
Sales client throws an error in the profiler if an opportunity is created with no product

1-46761
Adjusted price for product with price of zero doesn't display properly in Sales Order

1-47292
Error when closing an opportunity where the product contains no SKU

1-47313
Update Opportunities returns an error message when the Sales Potential contains too many decimal places

Opportunities (Web)

1-47052
WEB: Extended Price updates to zero when editing the product quantity.
Workaround: Change the discount % at the same time, and then change the discount % back to original value.

Remote Client

1-39582
What's New does not hold the settings when a User changes column size.

1-42535
Remote Client SpeedSearch Option display loses hotkeys after the first display

1-46387
DataBase Connection Assistant: Exception generated trying to attach database from sales client using DBCA

1-46650
Performing a Mail Merge with Attachment is not updating the status of the attachment to 'Delivered' after syncing to remote.

1-47101
Non-MainView rmb menu available through Whats New

Sales Client

1-36635
Records may not get properly added via a macro if not playing back in real time

1-36686
Tab stop adjustment needed on the Add/Edit Address boxes

1-36805
Odd lookup behavior if related picklist contains a default value and 'Required Value' property set

1-40008
Account set to 'View Only'- non-admin user can delete account or associated contacts

1-40375
Event removed in Architect still appears in Sales Client after Refresh

1-40706
Special characters can be seen within the subject but not within the text of the email using UTF-8

1-41725
SalesLogix group displaying inaccurate record count after creating a group of contacts and including a contact leadsource field in the layout

1-41844
When an XP Theme is changed while the SLX Client is open only some of the controls update to the new theme.
Note: that when the client is closed and reopened the controls display as expected. (FAD)

1-41976
A new default template for Leads needs to be created and associated when creating a new template.

1-43245
INTL - (Russian) Mail Merge display names of fields and tables display incorrectly if not CP1252. Displays correctly in Query Builder.

1-43279
Date format set to YYYY in a group's layout is changed to Date/Time when the group is exported to Excel.

1-44025
Cosmetic issue with Lead detail view when using XP non-standard theme

1-44105
If an activity is created to recur twice a week, every second (or more) week for a specified number of occurrences, the dates of subsequent activities can change after the first is completed.

1-44722
Column type-ahead search may not work when OR modifier used as condition. This is not true for all OR conditions, only when certain fields are used. An account query using multiple Account.Account fields linked with an OR works fine. Two Account.Type fields linked with an OR behaves.
Workaround - if you put the fields in parens, then it works.

1-45315
The Day calendar will not scroll past 11 pm.

1-45354
Settings are not saving when Handle Fulfillment Locally is checked for a Step for Literature Request in a Sales Process.

1-45750
The phone number of a previously viewed contact is being inserted into a new personal activity even though there is no Account or Contact associated

1-45784
Should not be able to email a contact if either Do Not Solicit or Do Not Email is checked

1-45888
Script - System:SLX Database Support - missing close on Object Recordset

1-46087
Possible to see an error doing a lookup when using a field-level security profile. The following is not currently supported:
Issue: The error is generated because the SECCODEID column is marked as No Access, however it is marked as a NOT NULL field in the database.
ADO throws an exception whenever NULL is returned in a column that is non-nullable.

1-46222
The date on the Calendar in Send by function for Literature Request is not being displayed with that date is selected.

1-46243
An incorrect message opens when canceling the removing of a Contact association.

1-46314
The date value blanks out when selecting a particular date other than today in the Event calendar.

1-46315
A contact is associated to an activity when the contact lookup is canceled while scheduling the activity

1-46334
The time values displayed in the Time Zone calculator are always displaying in U.S. regional format rather than what is set for the computer.

1-46356
INTL - need to make sure the runtime Charts Control (SLXCharts.ocx) file is localizable.

1-46367
.NET Extensions Preview code is not localizable

1-46458
The alarm icon continues to display after the alarm has been dismissed in the activity reminder dialog.

1-46492
If a lookup contains no condition, the "Create a Temporary Group...." option will be ignored

1-46513
Error pops if user has entered an alpha-numeric string in the product Cost field

1-46517
Using Windows XP, the account hierarchy view may not fully refresh the left pane

1-46545
Lead's Company Name is not populated in the subject or body of the email

1-46561
Contact Acct. Type & Status lookups may throw error if lookup returns no results

1-46565
Main View Quick Find - the More button does not use the Lookup Name in the list shown

1-46582
Need to change Edit literature Request dialog to Read Only and change the title from "Edit Literature Request Information" back to "View Literature Request".

1-46583
There is no help file on the "Edit Literature Request Information" dialog.

1-46593
When removing Contact associations after the Account associations have been removed, an incorrect warning message appears.

1-46597
Memory use increases each time the sales client reloads the database

1-46599
Caption Realignment value not adhering to changes in Query Builder

1-46626
Details View - In the Yearly Revenue field, if user enters more than 13 digits a "Multiple - step operation generated errors. Check each status value" warning message.

1-46643
Query Builder - Hot Key D under Conditions tab is shared between Delete and Move Down options

1-46649
When editing an alarm of a reoccurring activity with members associated, only the first instance is modified.

1-46651
Query Builder operator may change if opened for editing when saving lookup results as group

1-46666
Leads - When dragging an attachment to the leads attachment tab, refresh is not taking place on the file added

1-46671
Error will pop occasionally when exiting the Sales Client:
SalesLogix.exe - Application Error
The instruction at "0x06ec3fa6" referenced memory at "0x0728c100". The memory could not be "read".

1-46677
The Admin/Owner of a Sales Process should be notified that the Sales Process is associated to number of opportunities before deleting.

1-46679
The Admin/Owner of a Sales Process should be notified that the Sales Process is associated to number of opportunities before editing.

1-46680
Performing a Step with action set to Form (Contact: Attachments) causes an error message to pop up.

1-46683
Trying to Fulfill a Literature Request with an Address Label selected and there are no pending Literature Request to fulfill causes an Access Violation Error.

1-46694
Est days in Sales Process Snapshot is missing a period for the abbreviation of (Est.).

1-46697
The Est. Close Date and Closed date in Sales Process Snapshot is displaying the Started On date for current Stage when all Stages have been completed

1-46700
The description of an attachment is not always defaulting to the selected file name.

1-46712
The account Contacts view does not properly format contact phone numbers

1-46716
Estdays column header within the Update Sales Process Stages dialog missing a period abbreviation and a space between Est and Days.

1-46731
Sales Client - the tab section on the Main view does not properly align to client when dragged to the top.

1-46734
INTL - Lead sources don't translate, changes required to C/A/O Lead Source lookup scripts

1-46738
Lookup property for Name not displaying correctly in the client

1-46750
The records toolbar and the title bar for the middle pane view should be the same height

1-46754
SLX Client - Mail Merge help file needs to be updated regarding attachments file name

1-46755
The Manage Literature and Manage Lead Sources view not long have a 'quick locator' at the top

1-46807
Contact's email address is not auto populated in the email when coming from the attachments tab for Returns

1-46811
Error opening the C/A/O 'Details' view on an upgraded database on Chinese Operating System

1-46812
Query using literal not producing expected results

1-46827
When a user presses the Email icon (to start an Email) - it comes up with "Cannot login to Outlook, make sure Outlook is properly installed".

1-46831
Sales Client ... Navbar button 'hints' are not displaying in the Sales Client for supplied SalesLogix navbars or custom navbars

1-46854
CHINESE - Report that when using English regional settings, Asian languages don't display properly (Not a defect – limitation of DBCS)

1-46856
CHINESE - Problems with the calendar Weekly view in a Chinese environment

1-46861
The "Reset All Warnings" user option resets warnings for all users

1-46876
Developer button is not functioning correctly when releasing a Sales Process.

1-46913
When a keyboard focus is on a tab control and the tab is hidden using the SLX object model, the sales client throws an error

1-46942
INTL - Group won't return results when using a Korean character as a query condition

1-46947
Sales Client - In the opportunity statistics view - when launching and closing a report and immediately attempting to export group to Excel - an error is generated.

1-46955
The history list is not cleared if user does a File | Log Off and then connects to a different database

1-46957
Account Contacts view may not be refreshed properly if a contact is moved

1-46981
Error exporting group to Excel 2003 when column contains over 910 characters

1-47013
The activity tool tip is not displaying the Ticketid.

1-47016
Query Builder - When editing a join, there are issues for which table defaults if the display name is duplicated

1-47040
Error appears when access Quickfind and Lookup in question has the Lookup Name property defined.

1-47058
Should not allow a user to fulfill a literature request when quantity on hand is insufficient.

1-47080
Scrolling through the activity reminder dialog using the arrow keys disables the buttons on the top of the dialog.

1-47081
The Activity option to automatically schedule a follow up is not working.

1-47086
The Double Click options and the Go to Contact options should be added back to Tools | Options | Calendar.

1-47135
Schedule an activity with a resource - updates an orphaned activity as well

1-47146
Sales Client ... for the PickList manager, an access violation is appearing intermittently after changing a picklist in some way

1-47148
Activity - tooltip does not display all the data when scheduling an activity

1-47167
When a Product's Status is changed from null to any Status, a script error occurs

1-47170
View attachments from the Notes/History tab causes a script error

1-47207
When adding an Opportunity to the activity note pad the first name of the contact is added in the Contact field.

1-47208
The Help should be updated to mention closing the Activity Reminder dialog will snooze all activities by 5 min.

1-47210
The Day calendar layout does not retain after a full refresh or shutdown.

1-47221
The wrong contact and account information may be used when saving notes from the activity note pad to an unscheduled activity.

1-47231
When associating two contacts from the same account, user shouldn't be prompted to associate account also

1-47266
Marketing Services Help topics need clarification

1-47298
If an existing product has a NULL value for Product Status. The client throws an error message.

1-47304
Error when moving a contact where name contains an apostrophe

1-47316
On copied group, conditions show "ValueParamX" in View SQL before group is created

1-47347
Delphi forms and Active Forms translator does not use context translation if available in the MLD

SLX Profiler

1-45450
The "Set Filter" button always says "Set Filter" even though it's toggle between setting and clearing the filter. Text should change dynamically when changing back and forth.

Support Integration

1-46542
Double-clicking on the Defect Resolution memo field opens the Defect Description pop-up memo form.

1-46544
When logged in as a User and assigning a Defect to that same User, the Assigned To User's telephone # doesn't display in the Insert Defect or Defect Detail view.

1-46592
When a Defect is copied, the new Defect -> Assigned To Date/Time field is not populated.

1-46661
In the Eval database, the Defect & Returns Alternatekeyprefix/ Alternatekeysuffix needs to reflect the new 7.0 format. I.E. 001-00-00001

1-46728
Lookups invoked from the Ticket Main view need to have the "Create a Temporary group containing all results" option added

1-46749
Reference numbers need to be added to all legacy Contracts in the Eval database. Currently, the Ticket -> Contract field displays the Contract Reference number, so it appears blank in the Ticket Main view when a legacy Contract is associated.

1-46758
In the Return -> Defects tab view, add double click linking functionality and add Go To & Open Defect options to the RMB menu.

1-46850
When long notes are entered in the Defect Description & Resolution fields, the vertical scroll bar doesn't appear.

1-46859
When Regional settings are anything other than English - U.S., the Ticket Activity Parts total field always displays as Dollars

1-46866
When a Contract Main view displays from performing a Lookup, the Contact field has no border.

1-46889
The Contract Remaining field is not updating when the Contract Type is Days. Only after the Contract form is opened in the GUI, is the Remaining field updated to reflect the current date.

1-46896
When a Ticket is associated to a Defect, the Ticket Subject overwrites the Defect's Subject

1-46902
When inserting a new Ticket from the Ticket list view, only the Account gets pulled into the Insert New Ticket form.

1-46903
When a Ticket is inserted from the Returns Main/List view, the Account & Contact is not pulled into the Insert New Ticket form.

1-46923
When a User has the "Available for Calls" option set to FALSE, the User can still be assigned to Tickets if it's done by Auto-Assignment.

1-46931
When using the Ticket Reassign option from the Ticket List view, checks are not made to see if the new Assigned To User has access to the Ticket's Account.

1-46932
When Reassigning Tickets from the Ticket List view, there are no checks to see if the new Assigned To User has the "Available for Calls" flag set to "FALSE".

1-46943
In the Add/Edit Ship Return Product form, the Shipped Date is using dtk2Date Kind instead of dtk2DateTime Kind, so only the Date is displaying. Date/Time should display.

1-46998
Incorrect lookup dialog opens on the Returns->Ship To Details tab Assets to Ship grid.

1-47019
When selecting a record from a label lookup on the Defect, Contract or Return when an Active view is NOT displaying, an error occurs.

1-47020
The Return -> Contact label lookup is using the Ship To Contact rather than the actual Return -> Contact

1-47025
In the Quick Find, the Return layout has RMA ID as the first column. This column should be removed as Return ID is the actual lookup condition.

1-47103
The Lookup Contract - Referenceno is sorting by the CONTRACTID rather than the REFERENCENO. If the Reference # is changed in the GUI, sorting by Reference # can give what appears to incorrect results.

1-47141
In the Item History list, Returns, Defects, Tickets & Contracts show as only an ID. This is not helpful, as all these records look the same in the list. Also, all of these, except Tickets display as a generic icon in the list.

1-47162
When Contract Type is Incidents, Perpetual or Days, Total Labor charges added to the Ticket Activity don't display in the Contract -> Tickets -> Total Labor column.

Sync Client

1-42752
Sync Client: With AutoSync using FTP when ftp unavailable there is a status window left in the foreground.

1-46135
AutoSync: Status on icon in task try does not change when un-suspending sync

1-46136
Background Sync Timer error with AutoSync.

1-46563
Path Manager: Sync client is generating Failed Trans in SyncDataBasePath not SyncErrorFilesPath

1-46664
HTTP Sync: Missing S in https url when doing a test connect to a SSL enabled site.

1-47075
Sync Client - auto sync generates access violation error during FTP sync cycle when machine loses internet connectivity.

Sync Server

1-39686
When a new contact added by remote A is added at same time Remote B changes account name - new contact ends up with old account name on host.

1-39980
After an account is "unsubscribed" to - the status code goes back to "access sync" which is confusing.

1-42445
When an account is owned by everyone and conflict resolution has all three rules set to "Owner of Record Wins" - some data will not be posted to the Host and the remote data will get reset.

1-45870
When configuring a custom sync and Start Time is enabled, if you reconfigure it with it disabled, a timer stays at the last value in the status bar

1-46008
Sync server is always sending an update2 to subscription for a user if they have had subscription rules.

1-46169
Sync Transfer Profiles: With HTTP and FTP STP's FailedTrans do not get consolidated into the Network logging path location

1-46647
Admin and sync server need to write/read the time of a last database cut as UTC when determining if a transaction is older than the database

1-46773
HTTP Sync: File list should be determined with case insensitive search for A HREF

Web Client

1-36525
Web > Description field does not function properly with ASCII characters in the description field for Lit. request

1-44690
Web - Trying to display Manage templates dialog when Manage templates dialog is already opened causes "Cannot make a visible window modal" error. If you click OK, then the Manage templates dialog will display without the close button.

1-44710
WEB> Popup windows are still displayed when logged out of the Web Client
If you open any type of dialog such as - Write - Templates or Schedule a Meeting and then log out of the client, the windows are still open. Then if you try to close the Templates window, an error is thrown. Schedule meeting is able to be closed.

1-44821
Web - Editing the start date of a reoccurring activity in the general view is not updating correctly.

1-46013
IE 7 - Creating Address Labels throws an error

1-46146
Web - an error is displayed when attempting to complete a New Unscheduled activity

1-46328
WEB: Attachment on an email sent via SendSLX should be saved for the Opportunity if an Opportunity is selected on the Complete Email dialog

1-46338

WEB> Hitting cancel on the change account manager screen does not cancel the change

1-46435

Weighted Value of the Opportunity displays as NaN instead of the correct value when the snapshot is copied to an email

1-46481

WEB: Ticket Activity record is not getting created when sending an email via SendSLX from somewhere other than ticket detail View

1-46523

Web - In Contact detail view, clicking next or previous buttons doesn't show the next contact's information.

1-46578

Web Client - Default ownership settings are not being populated with the value listed in the Admin/users/Profile

1-46670

Web - Unable to change the Started On and Completed On dates for a Sales Process.

1-46675

Web - Unable to remove Stages and Steps from a Sales Process that is associated with an Opportunity.

1-46705

Web - Est days in Sales Process Snapshot is missing a period for the abbreviation of (Est.).

1-46717

Web - Estdays column header within the Update Sales Process Stages dialog missing a period abbreviation and a space between Est and Days.

1-46783

The 'O' is missing from Opportunity in the "View an Opportunity Attachment" link on the Opportunity contents page.

1-46820

WEB: Attachment on an email sent via SendSLX should be saved for the Ticket if an Ticket is selected on the Complete Email Dialog

1-46837

Korean - Web - completing an activity or scheduling an activity using Korean regional settings causes an error to display.

1-46853

CHINESE - Web client does not fully support Chinese localization (Calendar list view)

1-46937

INTL - Using Korean regional settings, calendar activity popups don't display Korean chars properly

1-46948

WEB> Attachment sort is defaulting to the description field not the date order

1-47051

Web - User should not be able to enter 0 for the quantity requested, when performing a literature request.

1-47128

WEB: Multi-select for Contact Type does not allow the selection of multiple items.