

Admin Tools

1-46549

Path Manager: Creating an entry to ReportsRunPath which is not used by reporting

1-48327

"Field MODIFIEDDATE not found" error when re-syncing the plugin table from a remote database

Administrator

1-28514

The values for the User Profile>Security tab>Set feature security for options are being held incorrectly. The selected view should be held by Family, Name, and Type of plugin rather than the Plugin ID.

1-35405

Eval database/Eval users only: It is not possible to change a user type to a WebViewer User.

1-43314

Create Remote: The Upper() Index created on Contact.Email is causing Create Remote to fail.
Work Around: Remove the index and create a standard index across all three email fields.

1-44366

Admin - On the User "Security" tab, you can select SalesDashboard as an Entity and turn on/off the Add/Delete options. This doesn't make sense for the Dashboard concept.

1-44782

Refresh of the admin is not catching the change of available Sync Transfer Profiles at the admin level, if the Sync Transfer Profile was added from a second admin workstation.

1-44788

User Profile General Tab: the label "Notes" is too high.

1-45947

Admin - Using 120 dpi causes Menu title be only partially visible.

1-46117

Admin - Conversion of a user to Add-On User type is not removed from calendar option

1-46370

SpeedSearch schedule - Manage index schedule screen is right justified

1-46427

Admin - New Default Layout option missing from Users Profile/Client Settings

1-46436

Admin - Main View tab changes are not being applied correctly when the Sales Client is open for the user receiving the changes

1-46580

Hot Key ALT T in the Copy Profile dialog is shared between the Custom and Teams tabs

1-46612

Admin - Exception Error when adding Windows users through the Setup Wizard

1-46618

Admin - Advanced SalesLogix license enables SpeedSearch Index dialog options when they should be disabled

1-46622

Pick List Manager: If the only Pick List on the Custom tab is deleted the Admin, Architect or SalesLogix an error is generated: Exception EListError: List index out of bounds (-1). Exception location Admin.exe or SalesLogix.exe. NOTE: in the Architect the error is only "List Index out of bounds (-1) -- there is no exception.

- 1-46629**
Integrity Checker Test displays record requiring repair on new Scorpion blank database
- 1-46646**
Upgrade Bundle 6.2 to 7.0 contains duplicate Execute SQL statements
- 1-46654**
Admin - Admin Roles list expands when viewing after selecting Next from within users profile
- 1-46655**
Admin - Users added to departments do not appear as part of the department until the Department dialog is accessed.
- 1-46691**
The setting named Template Used In the users profile is not being defined when importing users via a CSV file. However the settings defined from the template are applied to the users, the Template Used dialog isn't defined.
- 1-46701**
Admin - Manager will not import correctly if the source manager has a middle name, prefix or suffix.
- 1-46847**
Admin - Agent duration setting not sticking when selecting End On: Date
- 1-46989**
Admin - After deleting a user from system, the useroptions records for the user deleted still remain.
- 1-46997**
Admin Only - when the integrity checker is called from the Administrator Menu login fails when password contains a space.
- 1-47022**
Admin - Add additional content to clarify adding tables to other tables created outside of the DB Manager
- 1-47269**
Admin - Add Help content to explain that when copying a team to another team, the departments from the original team do not copy too.
- 1-47779**
The Import Users window is not being released from memory.
- 1-47780**
The Import Windows Users dialog is not being released from memory.
- 1-47913**
Error when creating a user based upon another user profile
- 1-47920**
Help content about user Service/Support information incorrect when creating a new user
- 1-47922**
Creating a user based on another user profile and de-selecting the Service/Support tab does not produce the default action
- 1-47939**
Concurrent User option missing from User Type list in Realign Territory
- 1-48006**
Create remote is failing to create the database on the SQLServer/MSDE instance if the Database name has a "-" character in it.
- 1-48060**
SalesLogix Setup Wizard appears with step Completed more than once under certain circumstances

- 1-48089**
Client Settings not saved when created as copy of another user.
- 1-48165**
Help documentation about SpeedSearch on remotes is inaccurate
- 1-48186**
Admin Manage options are enabled when accessing Admin using Admin Role even though option is disabled
- 1-48199**
List of Index Names to choose from appears in no particular order in Add new index dialog
- 1-48249**
Layout does not exist for custom group created during territory realignment
- 1-48329**
The type ahead functionality on the Manage Currency does not select the record correctly.
- 1-48374**
The Warn before switching to potentially large groups message will not appear under certain circumstances
- 1-48520**
Localization - Duplicate hotkey in Copy Profile dialog
- 1-48534**
Localization - Error message after deleting the last pick list in "Custom" tab
- 1-48539**
Localization - Incorrect button icon for "Title" field in User Profile dialog
- 1-48630**
Localization - No icons displayed when "Large Icons" selected in "Library" view
- 1-48640**
Localization - "Edit" menu options not changed when "Sync Automation Services" tab selected in "System Information" view
- 1-48641**
Localization - Files added to Library from FAT32 file system cause error
- 1-48921**
Create Database option don't retain focus
- 1-48976**
Procedures and ProcedureContributor tables exist in database that originated as oracle SLX 7.0 databases
- 1-49118**
User Team options become grayed out when add a new WebViewer user
- 1-49126**
List of templates does not appear in any particular order: Admin/Add User/Select Create Profile from: Template
- 1-49182**
List of templates does not appear in any particular order - Admin/Add User/Windows/Select Windows user from list/User type/Template
- 1-49405**
Selecting cancel doesn't clear enabled options
- 1-49540**
Help is unresponsive in the Result Set dialog accessed through the Subscription Rule Test option

1-49561

Copied Subscription Rules do not appear with copied name when editing

1-49573

Exception EOLEException: The statement has been terminated. : String or binary data would be truncated Exception location: [005774FE]{Admin.exe }

1-49792

Number of characters allowed in dialog boxes do not match field limits

1-49801

Access Violation error when closing Setup Assistant dialog

Advanced Outlook Integration

1-42985

Setting up the SalesLogix Address Book as the default in MS Outlook does not hold if Outlook is opened after SalesLogix (and automatically log into email is enabled). Workaround: Start Outlook before SalesLogix.

1-43296

Attendees assigned to an activity do not display for a user who is an attendee

1-43523

WEB: Email message continues to display after selecting SendSLX when Outlook open and email initiated from Ticket Detail View

1-43730

Web: The Opportunity ID should be populated in the complete activity dialog when an email is generated from the opportunity detail view

1-46870

Days Open value displays zero instead of the correct number of Days Open on the Opportunity Detail Tab in the SLX Outlook Address Book

1-46872

In the SLX Address Book, the Owner displays Administrator when the actual owner is Everyone

1-47012

Opportunity ID does not display on complete email dialog when Drag & Dropping an email to Opp Detail View with log to history set to 'do not prompt'

1-47038

In a specific scenario an activity can get duplicated in Outlook with AOI and Intellisync when Outlook's subject is just under 64 characters

1-47079

Error when selecting 'View Attachment' from the notes/history tab when an attachment from an email sent view SendSLX has a comma in the file name

1-47219

When configured to use the SalesLogix Mail Client, no Ticket Activity is created when sending e-mail

1-47300

Ticket Activity Record and Attachment get added for ticket open in ticket detail view even though the contact is not related to the ticket if the subject includes 'ticket #'

1-48773

In Outlook, when you go to Insert> SalesLogix Library, you cannot sort using the column headings in the SalesLogix Library dialog box.

1-48965

Attachment Date should be the date/time of when the email with an attachment was sent to the Lead using SendSLX

1-48967

Attachment Date should be the date/time of the email with an attachment when an email with a file is dragged and dropped onto Leads

1-49690

Notification e-mail sent when Ticket ownership assigned to a team will send multiple notification e-mails to only one team Member

1-49697

Message requesting install of SalesLogix displays when using Sent To Email feature from Word/Excel

Architect

1-29743

ActiveX form: LookupEdit vanishes per scenario of controls being enabled / disabled.
Workaround: change the parent panel width, then change it back right after setting the LookupEdit Enabled property.

1-36866

Architect ... active datagrid : where contact data is grouped by account, one is unable to set the 'Selected' property of the account node to true via script

1-37786

Architect ... Adding Columns to the Opportunity Competitor Activex datagrid via the Columns property doesn't display data until a condition is placed in the SQL Statement and then removed

1-40010

For calculations entered in the Calculation Manager (Architect), one needs the ability to enter values per current regional settings.

1-40361

Architect ... Calculated Fields : allow the ability to display string calculations, composed of string and numeric fields, as in 5.2.x

1-40385

Activex DateTimeEdit : unable to tab between time components on the popup

1-40534

Architect ... active form with Panel and Datagrid : unexpected lines and gray boxes on grid after moving grid partly off panel and back again

1-40622

Architect ... undocked Activex Properties window : property in focus unexpectedly changing per scenario

1-41343

Architect ... docked window height not remembered

1-43374

Architect ... active Datagrid : for a column type 'Hyperlink', one is unable to change the FontColor if 'Single Click to Launch' is Set

1-43409

Legacy - Edit query causes Access violation.
Workaround: close and reopen the form.

1-45225

ArchitectNET Forms : multi-plugin release is not supported

- 1-45518**
Access violation when button, web browser, and picklist object are added onto the form and X'ed out. The objects have to be added in that order to see the error.
- 1-45558**
Architect (Legacy) - Picklist's property, "ButtonVisible" state can not be changed to "True"
- 1-45916**
Architect ... Dual Monitor Support : not always behaving as expected
- 1-45942**
Architect ... Scripting for Datagrids not updated when Out Of The Box fields are deleted
- 1-45973**
Architect (Legacy) - Web Browser object causes DateEdit object to behave abnormally.
- 1-45975**
Architect (Legacy) - Deleting Web browser object causes Access Violation.
- 1-45984**
Architect ... active CheckListBox : where the Columns property is greater than 1, items are not displaying as expected when scrolling to the right or left.
Workaround: It is possible to use a ListView control instead: set Checkboxes property to true and ViewStyle to vsSmallIcon.
- 1-45993**
Architect Legacy View - Web browser uses 100% of CPU.
- 1-46165**
Architect ... where a bundle is created in one time zone, and applied in a different time zone, an unchanged plugin may be seen as having been modified due to the GMT time difference
- 1-46317**
Architect ... UNC path cannot be used in Net Extensions Manager dialogs
- 1-46386**
Architect ... Contact process : for a Note task, where one does prompt for notes, two duplicate Note entries appear under the Notes/History tab
- 1-46562**
Path Manager: Open/Save/Merge bundle options not honoring PathManager BundlePath value for default location
- 1-46674**
Bundler ... where groups have the same name, bundles not being created as expected
- 1-46681**
Cannot launch a Legacy View from a Main View bound to a custom table.
- 1-46715**
Architect ... for some Projects/ Bundles action dialogs, increase the height of the dialogs to avoid possible clipping of information
- 1-46745**
Architect ... legacy datagrid : if a column is hidden in a grid, then sorting on columns to the right of the hidden field is not working as expected
- 1-46814**
Architect ... the confirmation dialog that appears on deleting a project plugin under Plugin Manager is rounding the plugin version up 2 digits (eg: 6.238 --> 6.24)
- 1-46845**
Architect ... for the active Label control, need to include 'help' for the WordWrap property added in Scorpion

- 1-46873**
Architect ... the 'Choose Plugin' dialog on an upgraded database is not displaying all the relevant families in the left tree for a filter type of 'Forms'
- 1-46994**
Architect ... when the OnFileDragOver event is set to false at the main view level, it gets ignored and files may be dragged onto the main view
- 1-46995**
Architect ... update 'help' to clarify the functionality of the OnFileDragOver event
- 1-47021**
Architect ... active Chart control : the 'Marks' property is not appearing in the tree view after initially adding a series
- 1-47078**
Architect ... Checkbox, Radiobutton, Richedit active controls display a gray background when control Color is set to 'clWhite' (and other controls have no 'Color' property)
- 1-47144**
Architect/ Admin/ Sales Client ... after deleting the last custom picklist in the PickList Manager, receive error "List index out of bounds"
- 1-47145**
Architect/ Admin/ Sales Client ... for the PickList Manager, the icon in the Pick List name field should not be visible when no custom picklists are defined
- 1-47173**
Architect ... for a Contact Process, where a vbscript task executes the 'ProcessSkipNext' function, the next task in the process is still being executed
- 1-47185**
Architect ... the .NET Extensions Manager should not be available to non-Admin users
- 1-47301**
Architect ... toolbar : once a toolbar icon has been specified, it can not be cleared per scenario
- 1-47309**
Architect ... Navbar : button Color specified does not appear for a navbar button
- 1-47310**
Architect ... Toolbar : for a toolbar button with a color specified, when the mouse moves over that button, the color disappears Temporarily
- 1-47344**
Architect ... Contact process : non 'dev' versions of a process are appearing on the 'Schedule Process' dialog in Admin's Sales Client
- 1-47352**
Architect ... update the 'help' to provide more information on the DragSource control
- 1-47378**
Architect ... for a calculated field, the provider is not removing the escape characters on the forward slash
- 1-47693**
Architect ... where an active DateTimePicker control is tied to a database field that has no current value, under Windows XP themes, the calendar dropdown button is not the expected color
- 1-47977**
Architect ... Data binding and events should occur when SetTabVisibleProperty is set to true if the old and new ids are different
- 1-47999**
Architect ... for the active Datagrid, need to include properties window 'help' for the event 'OnGetRowLineCount'

- 1-48087**
Architect ... for the NavBar, a merge rule of 'Remove' is ignored if used where a navbar button is first defined
- 1-48264**
Activity 'To Do Result Codes' picklist default setting being ignored when completing activities
- 1-48316**
Getting multiple errors when performing different actions within a DataGrid.
- 1-48418**
Help button is missing in Database Manager when performing function through Architect.
- 1-48644**
Localization - Hotkey performs the wrong action in plugin "Properties" dialog
- 1-48711**
User's should not have to explicitly change the order of how NavBar buttons are loaded through client options to remove a button.
- 1-48740**
Unable to create bundle when a project/bundle name contains any of these special characters (? * / \ : > < | ").
- 1-48759**
A "List index out of bounds (1)" error is displaying when trying to delete a calculation from a calculated field.
- 1-48813**
Localization - Duplicate hotkey occurs in Color "Select" dialog
- 1-48835**
Localization - Duplicate hotkey occurs in Color "Options" dialog
- 1-48839**
Localization - Hotkey doesn't work in "Options" dialog
- 1-49379**
The word 'Invalid' is misspelled on Line 166 in Forms:Opportunity:SalesProcess.
- 1-49516**
Architect ... Project with table does not remember settings
- 1-49633**
Architect ... when opening a Project that contains a 'Create Field' action for a field that no longer exists in the database, the action should be dropped and a meaningful message displayed
- 1-49652**
Drag and drop plugin from an upgraded database to another database will cause a "Field 'MODIFIEDDATE' not found." error.
- 1-49667**
Architect ... Projects : expand error trapping to take appropriate action on project items when a table they reference is deleted from the database
- 1-49668**
"You cannot open this plugin with Architect" error when opening any template from within a project
- 1-49679**
Application.BasicFunctions.DoInvoke "Function", "ViewCalendarWeek" opens calendar in day mode instead of week mode.

Crystal Reports

- 1-39272**
Reports - Quota vs. Actual report provides inaccurate data when using more than 1 quota for a user
- 1-45639**
Crystal Reports - Sales Step report need to have the graphs returned
- 1-45926**
Crystal Reports - when running a report with a Date Range prompt - the date control appears behind the parameter dialog.
- 1-46054**
Crystal Reports - When filtering a report by specific user, the user list is not alphabetized
- 1-46403**
Crystal Reports - Web - Need to provide a better error message on Web when attempting to run a report that does not have an upgraded ODBC connection. Currently just says "Unable to retrieve the report".
- 1-46535**
Crystal Reports - Citrix - unable to access parameter dialog when running parameterized reports in Citrix
- 1-46595**
Crystal Reports – Web - Able to save and use a "Date Range" report filter using the specific dates selection - without actually selecting dates.
- 1-46630**
Crystal Reports - Default Parameters need to be defined for the Support Defect Report.
- 1-46656**
Crystal Reports - Web - An update the XMLSchema (stored in the Plugin Table) needs to occur prior to using Reports. Workaround is to open up the Group Manager once - or perform a mail merge.
- 1-46660**
Crystal Reports - Web - A report filter using Date Ranges created on the LAN and shared - does not display the SQL correctly when a Web user attempts to use it. Workaround - re-create the filter with the same date ranges on the Web and use that one.
- 1-46797**
Crystal Reports - LAN - Punctuation/Grammatical errors in Reports UI.
- 1-46798**
Crystal Reports - Web - Punctuation changes needed in the Reports UI.
- 1-46801**
Crystal Reports - the Sales Process Stage Analysis report no longer reflects the requirements from the original design.
- 1-46829**
Crystal Reports - LAN - receive error when attempting to create a filter using the Query condition and a numeric field.
- 1-46830**
Crystal Reports-Web - Report filters using the "query" condition for currency fields pass incorrect SQL to Crystal.
- 1-46894**
Crystal Reports - the account manager label in the Sales Process Step Usage report needs to be made larger...the names are getting cut off.
- 1-47216**
Crystal Reports - The legend next to the Graph in the Forecast By Account Manager account is cut off.
- 1-47222**
Crystal Reports - the Ad Hoc table needs to be added to the support reports in order to support the use of Ad Hoc group filters.

1-47795

Crystal Reports - Crystal Reports database error when run against ticket groups

1-49609

"Unable to retrieve the report. The report cannot make an OLE DB connection. Please contact your administrator" error

1-49666

When running a report against a Group, where criteria contains information that is not from a table in the report, SLX returns an error: "Invalid Crystal Query String", followed by: "This field name is not known".

1-49765

Architect - An error occurs when a user cancels out of viewing a Crystal Report.

Dashboard

1-44482

Display refresh Issues occurring in Sales Dashboards views. These are not data related but rather certain sections of the grids/graphs do not display completely.

1-46832

Sales Dashboard - When launching Export to Excel and Excel is not installed - the message that presents contains a mis-spelling.

1-46976

Sales Dashboard - unable to "type" in a different date in the Date range date picker control....have to use the Mouse.

1-49413

In the Win Rate Content Dashboard content set, the chart title is misspelled Win Rate "Camparison"

1-49564

When setting the upper view of the dashboard to a view something other than activities an error is displayed when completing an activity.

Database

1-47801

admin: Manage / Field Security Profiles shows too many tables.

General

1-46467

Receive error with Account group with a specific layout

1-46924

Double quote in user password returns an error

1-47100

When changing the SLX Client background image back to <None> an exception is thrown, but the change is made.

1-47225

Login for SLX & Arch needs to be restarted if dB connected to generates an error

1-47620

A control and a subroutine for the Dashboard: Manage Dashboard Options form have the same name. They should be unique.

1-47623

There are two invalid property references in System:Add New Contact Account which should be removed.

GroupWise Connector

1-43379

When Intellisync is run exporting contacts to GroupWise it reads all contacts in all address books.

Import Wizard

1-45683

Import Wizard - missing hot keys on Ok/Cancel/Help buttons on new ADO Connection Editor dialog.

1-46699

Import Wizard - the Map Data button on the Field Map dialog's "List View" does not work. The workaround is to map using drag and drop...or map from the regular Field Map view.

1-46746

Import Wizard -A NULL source field value mapped to a Float field causes and error during Import.

1-47124

Import Wizard - Changes needed to the Alias Picker based on user feedback

1-47474

Import Wizard - Receive error

Insert C/A Wizard

1-49511

Sorting a column in the Potential Matches view will blank out the grid

Installs

1-41582

Installs - Web Reporting - if you create the web reporting site and put the wrong password in for the user, the permissions for the site will not be correct and the craxdr.dll will not be registered as a com+ piece.

1-42056

Sage Common Desktop is not functional

1-45997

Installs...Database connection information is not saving during the installation of Web Host.

1-46231

Installs... On certain machines, the SLX installer may not restart after installing MDAC.
Workaround: Restart the SLX Installer.

1-46457

64-bit> The SalesLogix Client install has Access Violations when attempting to install on a 64-bit Operating System.

1-46641

Items in the Read Me First documentation list do not respond if Adobe Reader not installed

1-46658

Installs - File Properties for Interop.SLXSystem.dll, SLXWeb.dll and WebReporting.dll are incorrect

1-46695

Installs...Demos Shield Install browser does not redraw correctly.

1-46710

The latest SyncServer.chm is not being installed

1-49613

The internal version of the SLXOLEDB and SLXDBEngine provider piece are incorrect internally. They show 07.00.build number they should be 07.01.build number.

Intellisync

1-37094

Intellisync Engine causes duplicates on sub calendars of Outlook. Only top level calendar folder is supported.

1-38391

Intellisync duplication issue when a value of space is added to an Outlook subject line

1-46438

Intellisync for SalesLogix Configuration dialog should always be on top on Win 2k3 Server and Win XP

1-46440

Screen does not get repainted after moving the Intellisync for SalesLogix Configuration dialog box

1-48222

Unmapping Alarm Flag does not prevent reminder in Outlook

1-48749

Intellisync does not create ShippingID for Contact

1-48753

Intellisync does not set ISPrimary to true for the Contact

Licensing

1-43291

Licensing: connecting to Outlook from within SLX is attempting to use Concurrent User licenses. It should not.

Logging Server

1-44409

The defaults API is being called before logging - which is causing issues with syncing.

1-46602

Logging Trigger: AttachInsert Transaction Types need to have the globalid not hard coded to Accounts/Leads/Defects

1-46659

Logging trigger is throwing an Event error when updating a reoccurring activity on Oracle.

1-46673

Logging Trigger: getting event log error updating an opportunity on Oracle when using a sales process to bump the probability.

Mail Client

1-43421

Windows 2003 Server - With Mail Client open, the new message displays behind the Sales Client

1-45570

With SMTP/IMAP4 the Delivery option to "Check unread email only" does not work.

1-48488

Localization - Error message when accessing Extended MAPI folders

1-48529

Localization - Duplicate hotkeys occur in "Servers" tab of "SalesLogix SMTP/IMAp4 Options" dialog

1-48535

Localization - Hotkeys not working on TFORMADDRESSPROPERTIES

1-48601

Localization - Error message displayed when using ALT key on Mail Client options

1-48935

Dialer - activity button does not work

1-49026

Localization - Cosmetic issue on localised Mail Client about screen

1-49521

Error when selecting multiple mail client options one after another

1-49522

Error when selecting multiple mail client options one after another

Mail Merge

1-36371

The SLXDBSchema.xml file is only correct for one database and will cause errors if a mail merge is performed against another if they do not match up.

1-39392

Incorrect message displays during mail merge when the From option is someone without a current e-mail profile on the machine

1-40508

<WEB> No prompt when merging with address label and no address label is chosen.

1-44530

When performing a mail merge, after selecting to print a #10 envelope, it doesn't print the envelope

1-44897

Merging to a newly created group is causing an "Invalid column name 'NameLF'" error.

1-45243

Address Label is not being displayed correctly when switching between "Merge With" radio buttons.

1-45695

When merging to a group created with condition for field Opportunity.Weighted Sales, I get an "Invalid column name 'WSale'" error. The Provider currently does not process calculated fields in sub-queries

1-45755

The Count button is disabled for current contact by default when entering Mail Merge dialog.

1-45768

In Email Template Editor, settings for the From field, Subject field, and Email Format Type will be reset when the user clicks the Preview button before saving the template.

1-45972

Web - Address Labels Print dialog from performing a Write | Letter Using template does not close after clicking on Print.

1-46263

Change the error message when merging to a template that contains an empty main table field.

1-46304

Switching between Write | Mail Merge and Write | Letter Using templates with output to printer and address labels configured is causing an access violation error.

- 1-46437**
Performing a Mail Merge to a Blank template should display a message to users for not having any fields to merge to.
- 1-46540**
Mail Merge to a Lead with address labels configured causes a Crystal Reports Error.
- 1-46581**
Web - Unable to perform a mail merge to a lead group.
- 1-46884**
Message needs to be more informative when performing a Mail Merge to contacts that have "Do not Mail, Email, Fax, Call".
- 1-46977**
The company value is hard coded to be the current userid, when an template is created.
- 1-47087**
Performing a Write | Mail Merge when there are no contacts or leads will cause a "Catastrophic failure" error.
- 1-47199**
Performing a Mail Merge that has an Attachment description over 64 characters will cause the an error.
- 1-47204**
Performing a Mail Merge that has an Attachment description over 64 characters will cause the an error.
- 1-47349**
Hide the email format type drop down in edit before and edit after template editors.
- 1-47870**
The Account and Contact should be 'read only' in Complete Document | Email | Fax dialog when performing Write | Template using functions.
- 1-48221**
Regional setting for numbers is incorrect in the Count function in Mail Merge.
- 1-48650**
Unable to rename the custom field in footer of a template.
- 1-48901**
Mail Merge dialog is displaying the old group name vs. the displayed name for current groups and specific groups.
- 1-49420**
Web - Mail Merge does not default to current contact for Accounts, Opportunities, and Tickets.
- 1-49424**
LAN - Mail Merge is not defaulting to highlighted contact in an Opportunity under the contact tab.
- 1-49475**
Need to replace Normal.dot with Normal11.dot for MS Word 2007.
- 1-49720**
Templates added to the most recently used (MRU) list is showing in the list as disabled.
- 1-49812**
When previewing a template through template editor, is displaying a wrong contact.

Marketing

- 1-43768**
The filters in the Manage Targets List are case sensitive in an Oracle environment

- 1-45943**
Using a # sign in the password for EmPulse causes errors in SalesLogix
- 1-46672**
Entries in the Lead Qualifications section do not enable the Save button
- 1-46702**
Blank task 'cost' fields will cause the client to error out
- 1-46996**
Error may pop when double-clicking task in Stages/Tasks grid
- 1-47107**
In the Campaign -> Response view, the Response Date column needs to be widened. The response date/time is always longer than the column width, and just looks ugly.
- 1-47459**
Unable to properly add a contact group to a campaign where the groupname contains a comma
- 1-47517**
Error when attempting to save a campaign task where the Percent Complete field is blank
- 1-47518**
Error editing a campaign task where the Needed Date is null
- 1-47718**
Intermittent error when attempting to create a copied campaign as Admin user
- 1-47755**
Sorting the campaign targets "Preview" grid will blank all the records
- 1-47803**
When campaign is deleted, corresponding entries in Opportunity_Campaign table are orphaned
- 1-48021**
When network connectivity is lost and the EmPulse service is attempting to upload a target list, errors appear in the Event Viewer
- 1-49301**
Record count is incorrect after refreshing a Lead detail view
- 1-49459**
When creating a campaign response for a lead the 'Lead' radio button isn't selected by default

OLE DB Provider

- 1-34654**
If you select SYSDBA user for the System Administrators role within MS SQL Server, SalesLogix (Admin, Sales, Support, etc.) cannot be used. If you attempt to connect to a SalesLogix application, the following message displays: "Database Login failed: Invalid object name 'plugin'".
- 1-37930**
When using a union within a sub select statement in the WG Admin Execute SQL receive SQL Parse error.
- 1-40521**
The datetime value in the subquery is not converted to GMT when the database is queried for the datetime value
- 1-40972**
Using a column name that is also a calculated field in another field requires the table with the column name to be listed first in any joins.

- 1-42718**
SQL Statement returns error in Active Form or Execute SQL
- 1-44197**
Need to add functionality to Query Optimizations that will allow you to bundle them up and apply to a different database.
- 1-44626**
SCALAR functions in Oracle: slxdatepart Milliseconds date format not recognized
- 1-44705**
Optimizer: Query Text displays vertical bars after optimizing a query with multiple lines that include spaces
- 1-45969**
An existing connection may be lost when attempting to connect from the same machine to an slxserver that doesn't exist.
- 1-46121**
Provider needs Administrator rights in a TerminalServices environment to run correctly.
- 1-46601**
Defaults Extension: When issuing an update the provider is not logging the defaults created by the extension.
- 1-46638**
Need to modify the Provider to bounds check on SECPROFILE Record retrieval
- 1-46711**
Crystal Reports/Provider - receive error running Crystal Reports when applying certain Date ranges using the "Specific Range" option.
- 1-49755**
Provider slx_GetServerList Stored Procedure fails sporadically

Opportunities (LAN)

- 1-46101**
Sales client throws an error in the profiler if an opportunity is created with no product
- 1-46761**
Adjusted price for product with price of zero doesn't display properly in Sales Order
- 1-47313**
Update Opportunities returns an error message when the Sales Potential contains too many decimal places
- 1-47603**
Opportunity:Sales Process has undefined control reference "txtStats" which causes problems when converting form to .NET.

Opportunities (Web)

- 1-47052**
WEB: Extended Price updates to zero when editing the product quantity.
Workaround: Change the discount % at the same time, then change the discount % back to original value.

Remote Client

- 1-39582**
What's New does not hold the settings when a User changes column size.
- 1-42535**
Remote Client SpeedSearch Option display loses hotkeys after the first display

1-46387

DataBase Connection Assistant: Exception generated trying to attach database from sales client using DBCA

1-46650

Performing a Mail Merge with Attachment is not updating the status of the attachment to 'Delivered' after syncing to remote.

1-47101

Non-MainView rmb menu available through Whats New

Report Manager

1-48882

An error occurred executing from script (System:SLX Report Manager View) when entering a value in a report query

Sales Client

1-36635

Records may not get properly added via a macro if not playing back in real time

1-36686

Tab stop adjustment needed on the Add/Edit Address boxes

1-36805

Odd lookup behavior if related picklist contains a default value and 'Required Value' property set

1-40008

Account set to 'View Only'- non-admin user can delete account or associated contacts

1-40375

Event removed in Architect still appears in Sales Client after Refresh

1-40706

Special characters can be seen within the subject but not within the text of the email using UTF-8

1-41844

When an XP Theme is changed while the SLX Client is open only some of the controls update to the new theme.

Note: that when the client is closed and reopened the controls display as expected. (FAD)

1-43245

INTL - (Russian) Mail Merge display names of fields and tables display incorrectly if not CP1252. Displays correctly in Query Builder.

1-43279

Date format set to YYYY in a group's layout is changed to Date/Time when the group is exported to Excel.

1-44025

Cosmetic issue with Lead detail view when using XP non-standard theme

1-44105

If an activity is created to recur twice a week, every second (or more) week for a specified number of occurrences, the dates of subsequent activities can change after the first is completed.

1-45315

The Day calendar will not scroll past 11 pm.

1-45354

Settings are not saving when Handle Fulfillment Locally is checked for a Step for Literature Request in a Sales Process.

1-45750

The phone number of a previously viewed contact is being inserted into a new personal activity even though there is no Account

or Contact associated

1-45784

Should not be able to email a contact if either Do Not Solicit or Do Not Email is checked

1-45888

Script - System:SLX Database Support - missing close on Object Recordset

1-46087

Possible to see an error doing a lookup when using a field-level security profile. The following is not currently supported:
Issue: The error is generated because the SECCODEID column is marked as No Access, however it is marked as a NOT NULL field in the database. ADO throws an exception whenever NULL is returned in a column that is non-nullable.

1-46222

The date on the Calendar in Send by function for Literature Request is not being displayed with that date is selected.

1-46243

An incorrect message opens when canceling the removing of a Contact association.

1-46314

The date value blanks out when selecting a particular date other than today in the Event calendar.

1-46315

A contact is associated to an activity when the contact lookup is canceled while scheduling the activity

1-46334

The time values displayed in the Time Zone calculator are always displaying in U.S. regional format rather than what is set for the computer.

1-46356

INTL - need to make sure the runtime Charts Control (SLXCharts.ocx) file is localizable.

1-46367

.NET Extensions Preview code is not localizable

1-46458

The alarm icon continues to display after the alarm has been dismissed in the activity reminder dialog.

1-46492

If a lookup contains no condition, the "Create a Temporary Group...." option will be ignored

1-46513

Error pops if user has entered an alpha-numeric string in the product Cost field

1-46517

Using Windows XP, the account hierarchy view may not fully refresh the left pane

1-46545

Lead's Company Name is not populated in the subject or body of the email

1-46561

Contact Acct. Type & Status lookups may throw error if lookup returns no results

1-46565

Main View Quick Find - the More button does not use the Lookup Name in the list shown

1-46582

Need to change Edit literature Request dialog to Read Only and change the title from "Edit Literature Request Information" back to "View Literature Request".

- 1-46583**
There is no help file on the "Edit Literature Request Information" dialog.
- 1-46593**
When removing Contact associations after the Account associations have been removed, an incorrect warning message appears.
- 1-46597**
Memory use increases each time the sales client reloads the database
- 1-46626**
Details View - In the Yearly Revenue field, if user enters more than 13 digits a "Multiple - step operation generated errors. Check each status value" warning message.
- 1-46643**
Query Builder - Hot Key D under Conditions tab is shared between Delete and Move Down options
- 1-46649**
When editing an alarm of a reoccurring activity with members associated, only the first instance is modified.
- 1-46651**
Query Builder operator may change if opened for editing when saving lookup results as group
- 1-46666**
Leads - When dragging an attachment to the leads attachment tab, refresh is not taking place on the file added
- 1-46671**
Error will pop occasionally when exiting the Sales Client:
SalesLogix.exe - Application Error
The instruction at "0x06ec3fa6" referenced memory at "0x0728c100". The memory could not be "read".
- 1-46677**
The Admin/Owner of a Sales Process should be notified that the Sales Process is associated to number of opportunities before deleting.
- 1-46679**
The Admin/Owner of a Sales Process should be notified that the Sales Process is associated to number of opportunities before editing.
- 1-46680**
Performing a Step with action set to Form (Contact: Attachments) causes an error message to pop up.
- 1-46683**
Trying to Fulfill a Literature Request with an Address Label selected and there are no pending Literature Request to fulfill causes an Access Violation Error.
- 1-46694**
Est days in Sales Process Snapshot is missing a period for the abbreviation of (Est.).
- 1-46697**
The Est. Close Date and Closed date in Sales Process Snapshot is displaying the Started On date for current Stage when all Stages have been completed
- 1-46700**
The description of an attachment is not always defaulting to the selected file name.
- 1-46712**
The account Contacts view does not properly format contact phone numbers
- 1-46716**
Estdays column header within the Update Sales Process Stages dialog missing a period abbreviation and a space between Est

and Days.

1-46731

Sales Client - the tab section on the Main view does not properly align to client when dragged to the top.

1-46738

Lookup property for Name not displaying correctly in the client

1-46750

The records toolbar and the title bar for the middle pane view should be the same height

1-46754

SLX Client - Mail Merge help file needs to be updated regarding attachments file name

1-46755

The Manage Literature and Manage Lead Sources view not long have a 'quick locator' at the top

1-46807

Contact's email address is not auto populated in the email when coming from the attachments tab for Returns

1-46811

Error opening the C/A/O 'Details' view on an upgraded database on Chinese Operating System

1-46812

Query using literal not producing expected results

1-46831

Sales Client ... Navbar button 'hints' are not displaying in the Sales Client for supplied SalesLogix navbars or custom navbars

1-46876

Developer button is not functioning correctly when releasing a Sales Process.

1-46913

When a keyboard focus is on a tab control and the tab is hidden using the SLX object model, the sales client throws an error

1-46947

Sales Client - In the opportunity statistics view - when launching and closing a report and immediately attempting to export group to excel - an error is generated.

1-46955

The history list is not cleared if user does a File | Log Off and then connects to a different database

1-46957

Account Contacts view may not be refreshed properly if a contact is moved

1-46981

Error exporting group to Excel 2003 when column contains over 910 characters

1-47013

The activity tool tip is not displaying the Ticketid.

1-47016

Query Builder - When editing a join, there are issues for which table defaults if the display name is duplicated

1-47040

Error appears when access Quickfind and Lookup in question has the Lookup Name property defined.

1-47058

Should not allow a user to fulfill a literature request when quantity on hand is insufficient.

- 1-47080**
Scrolling through the activity reminder dialog using the arrow keys disables the buttons on the top of the dialog.
- 1-47081**
The Activity option to automatically schedule a follow up is not working.
- 1-47170**
View attachments from the Notes/History tab causes a script error
Workaround: view the attachment from the attachment tab
- 1-47207**
When adding an Opportunity to the activity note pad the first name of the contact is added in the Contact field.
- 1-47208**
The Help should be updated to mention closing the Activity Reminder dialog will snooze all activities by 5 min.
- 1-47210**
The Day calendar layout does not retain after a full refresh or shutdown.
- 1-47221**
The wrong contact and account information may be used when Saving notes from the activity note pad to an unscheduled activity.
- 1-47231**
When associating two contacts from the same account, user shouldn't be prompted to associate account also
- 1-47298**
If an existing product has a NULL value for Product Status. The client throws an error message.
- 1-47304**
Error when moving a contact where name contains an apostrophe
- 1-47316**
On copied group, conditions show "ValueParamX" in View SQL before group is created
- 1-47376**
Dragging a dropping a timeless activity to the calendar to make it timed does not display immediately.
- 1-47409**
Owners of reoccurring activities should have the same confirmation dialog display as attendees when attempting to delete an activity.
- 1-47416**
Follow-up activities are not pulling the ticket id value
- 1-47533**
Resource can be booked twice if both the original and new meeting contains more than one resource
- 1-47537**
Tab order on the lead 'Details' view requires attention
- 1-47554**
Change required to the "Do you want to save changes" dialog
- 1-47556**
Script - ACI Support - variable strCurrentModule not defined
- 1-47558**
There is an undefined control reference that causes the debugger to open.

- 1-47569**
Script - System:SLX Report Controller - Invalid reference in Err object (Err.Message)
- 1-47574**
Script - System:SLX Crystal Report - variable is spelled wrong on line 509 - aCondition
- 1-47575**
Script - System:SLX Lookup Support - Subroutine NavigateToMainViewFromLookup sets a return value
- 1-47576**
Script - System:SP_SalesProcessFunctions - invalid name used for return value on GetCurrentStatus2 Function
- 1-47690**
When displaying a Sales Process initially the scrollbar on the datagrid is not scrollable.
- 1-47691**
Start time defaults to closest half-hour instead of time selected
- 1-47692**
INTL - Not possible to localize values in UserNotification.Type without breaking the client
- 1-47695**
When checking box to complete Sales Process stage or step, datagrid refocuses to first row
- 1-47745**
Activity shows scheduled by the leader when someone other than the leader schedules the activity
- 1-47762**
Scheduled user is displayed as the leader on the delete warning dialog
- 1-47764**
Not possible to change the leader of an activity from the Members tab
- 1-47909**
SpeedSearch only returns a maximum of 500 records no matter the value requested
- 1-47957**
Lookups not invoked via QuickFind may use an UPPER statement which slows performance
- 1-48130**
If exported to Excel, the Opportunity.ActualAmount is not formatting correctly
- 1-48151**
Phone number lookups fail to locate numbers with spaces in them (such as international numbers)
- 1-48175**
"There is a conflict in scheduling at this time. Resource: Unknown Resource" displays when editing an activity even though nothing was modified
- 1-48263**
Contact salutation lost when contact information is copied to another account
- 1-48266**
Query builder doesn't properly display multi-byte chars in the Query Builder 'Conditions' tab
- 1-48296**
Hotkeys not working on Activity Notepad
- 1-48332**
EOF error returned when exporting to excel a group of exactly 101 records

- 1-48364**
Users should be prompted/warned when they do not have permissions to the attachment folder
- 1-48367**
Status bar on the Account Opportunities view does not update data without refresh
- 1-48385**
List Index Out of Bounds error message displayed on Replace Data wizard
- 1-48428**
Completed Activities Display even if another User's Calendar is Enabled
- 1-48440**
Unable to permanently change dialing properties in SalesLogix
- 1-48487**
Script error when adding a Product Package
- 1-48501**
Confirmations for the same activity from different users do not display after one of the confirmations is accepted
- 1-48517**
Duplicate hotkey in the Insert New Contact/Account wizard
- 1-48518**
Subtype selection button in Advanced Lookup does not work
- 1-48519**
Wrong button icon used in Contact detail view
- 1-48522**
Localization - Localisation Issue with Application.BasicFunctions.ShowMainViewFromLookupWithConditionByID function
- 1-48524**
Error message pop-up in "Insert New Literature Item" dialog when using hotkeys
- 1-48530**
Hotkeys not indicated in "Activities" view if the focus is not on the tab
- 1-48532**
Duplicate hotkey in Calendar - Options dialog
- 1-48537**
Wrong icon is used for search button in Opportunity - Reseller dialog
- 1-48541**
Possible truncation in Configure Qualifications dialog
- 1-48543**
Wrong icon is used on browse button in "Advanced lookup: OPPORTUNITY" dialog
- 1-48556**
Vista - Activity Manager will not close under Windows Vista RC2.
- 1-48558**
Vista - Grids build "manually" will hang the client under Windows Vista RC2.
- 1-48604**
Truncation OR Horizontal Scrollbar missing

1-48632

"Help" button doesn't work in the "Select Web Template" dialog

1-48633

Missing "Lookup" string in window title missing label in "Advanced Lookup:Opportunity" dialog

1-48634

Error message pops up when clicking "Search" button in the "Select Web Template" dialog with no criteria

1-48639

Wrong icons used for date fields on SLX Report Manager View

1-48725

Personal Family folder for More Tabs is displayed in the wrong position of the tree for Contact Detail view.

1-48734

Error displays when trying to view an attachment for a history record where more than one attachment exists

1-48758

Activity records for other users should not sync to Remote when Sync Activity Records for is set to 'this user only'

1-48769

Localization - Different font size in localised Check for Duplicates Wizard.

1-48797

Wrong button icon is used in the "Add Lookup" dialog.

1-48799

Wrong title of "Edit Sales Process" dialog

1-48800

Wrong title of "Copy Sales Process" dialog

1-48804

Wrong icon is used on browse button in the "Tickets" dialog

1-48807

The strings are not align in the "Leads" view

1-48809

F1 key doesn't launch help on the Data Link Manager

1-48810

F1 doesn't launch help on the name parser dialog box

1-48811

F1 doesn't launch help on the "Export Group to File" dialog

1-48812

F1 doesn't launch help on the ticket 'Complete Activity' dialog

1-48814

Hotkeys don't work in the "Complete an Activity" dialog

1-48815

Hotkeys don't work in the "Edit Resource" dialog

1-48817

Hotkey doesn't work in the "Manage Resources" dialog

- 1-48818**
Hotkeys do not work in the "Event Editor"
- 1-48820**
Hotkeys don't work in the "Add New Sales Process Step" dialog
- 1-48821**
Hotkeys don't work in the "Add Address" dialog
- 1-48824**
F1 doesn't launch help dialog on the 'Release Plugins' view
- 1-48825**
No Help topic available for the "Select Activity" view
- 1-48826**
F1 doesn't launch help on the "Choose Activity for..." dialog
- 1-48827**
F1 doesn't launch help on the "Insert New Defect" dialog
- 1-48828**
Hotkey "u" doesn't work on the "Print Calendar Reports" dialog
- 1-48829**
Hotkeys don't work in "Search and Replace" dialog
- 1-48830**
Hotkey doesn't work in the "SalesLogix Dialer" dialog
- 1-48833**
Hotkeys don't work in the "New Sales Process" dialog
- 1-48843**
Localization - Unlocalized string appear in "History Options" tab of "Mail Merge".
- 1-48903**
Add Selected Members to Existing Group list displays the group name instead of the group 'Display' name
- 1-48931**
Movement of group conditions in query builder moves parenthesis but not AND/OR connectors.
- 1-48940**
Localization - "Campaign Name:" button doesn't work on "Campaigns"(Kampagnen) view
- 1-48941**
Localization - Design RCM item does not work for the Update Dates form on the localized version
- 1-48942**
Localization - The search button doesn't work for "Lead" and "Campaign" fields of "Add Response" dialog
- 1-48955**
Defect detail view doesn't contain an object to 'Submit for SpeedSearch'
- 1-48970**
Error displays when trying to view an attachment for a history record for a Lead where more than one attachment exists
- 1-48995**
Localization - Lookup items cannot be accessed from the Lookup menu

- 1-48997**
Localization - Lookup options not working on Find dialog
- 1-49199**
Two users able to schedule same resource for same time
- 1-49204**
Can't perform contact phone lookup on phone numbers starting with a plus sign
- 1-49229**
Lookups return no data if using square brackets [] in the query
- 1-49249**
Localization - Resizing issue on Lookup dialogs
- 1-49252**
Localization - Incorrect dropdown icon when localised in "Mail Merge" dialog
- 1-49268**
It is possible to have history for two qualifications after converting a lead
- 1-49314**
Copied group with condition removed results in other conditions disappearing or the values shifted to another condition
- 1-49374**
Return Distinct Rows option in the Query Builder does not work properly
- 1-49389**
Error when closing a re-opened opportunity where an account Asset has been removed
- 1-49394**
Manage Products grid doesn't dynamically refresh when you modify a product in the grid
- 1-49410**
Group Manager Access List does not show correct results for 'Released To:' option
- 1-49426**
Calendar view does not retain the last-viewed Week/Month/Year tab
- 1-49514**
The Data Link Manager Edit and Delete buttons are unavailable if a user clicks the Cancel button while adding a new connection.
- 1-49542**
"Error in configuring dial request occurred Access Violation at address xxxx in module 'SLXDialer.exe'. Read of address xxxx."
- 1-49575**
When loading a detail view a message "Invalid Record" briefly flashes
- 1-49586**
The 'Sorted' property of grid columns is not being handled correctly
- 1-49627**
Replace data wizard may not replace a period or decimal
- 1-49688**
The phone dialer is no longer accessible via the RMB menu on the Activities main view
- 1-49708**
User_activity table is not getting updated with correct alarmtime in certain scenarios

1-49724

CPU utilization does not ramp down to zero when the Sales Client is in an idle state.

1-49752

INTL - Error when attempting to filter contact & account lookups by certain support integration pieces

1-49767

Literature Request - Duplicate records are created when user double clicks on OK button to schedule a Literature Request.

1-49768

Dragging and Dropping an activity from one week to a different week on the calendar does not function correctly

1-49775

Contact history is moved, not copied when Moving a Contact and Copy is selected

1-49797

Sales client may throw an error accessing the contact 'Details' view if using customized mainview

SLX Profiler

1-45450

The "Set Filter" button always says "Set Filter" even though it's toggle between setting and clearing the filter. Text should change dynamically when changing back and forth.

1-47420

Access violation when running SLXProfiler against Territory Realignment in Admin

SpeedSearch Client

1-48432

SpeedSearch Client Advanced Filter By options are not documented in the SS Help file

1-48627

SpeedSearch 'Insert Results' option does not function properly for Defects

1-49067

SpeedSearch Client does not return a value for the Created or Last Updated columns

1-49451

Next and Previous Keyword reference in the SpeedSearch Preview Body don't correspond to the Keyword defined

1-49453

Locate First Keyword does not produce any results

1-49695

Language is misspelled under Search Option, located under Advanced in the Speed Search Client.

SpeedSearch Service

1-47621

SpeedSearch History index generates thread execution errors when run against a large record set (example: 3.2 million History records)

1-48434

Altering the logging directories causes the Document SpeedSearch index to not re-index correctly

Support Integration

1-46542

Double-clicking on the Defect Resolution memo field opens the Defect Description pop-up memo form.

1-46544

When logged in as a User and assigning a Defect to that same User, the Assigned To User's telephone # doesn't display in the Insert Defect or Defect Detail view.

1-46592

When a Defect is copied, the new Defect -> Assigned To Date/Time field is not populated.

1-46661

In the Eval database, the Defect & Returns Alternatekeyprefix/ Alternatekeysuffix needs to reflect the new 7.0 format. I.E. 001-00-00001

1-46728

Lookups invoked from the Ticket Main view need to have the "Create a Temporary group containing all results" option added

1-46749

Reference numbers need to be added to all legacy Contracts in the Eval database. Currently, the Ticket -> Contract field displays the Contract Reference number, so it appears blank in the Ticket Main view when a legacy Contract is associated.

1-46758

In the Return -> Defects tab view, add double click linking functionality and add Go To & Open Defect options to the RMB menu.

1-46850

When long notes are entered in the Defect Description & Resolution fields, the vertical scroll bar doesn't appear.

1-46859

When Regional settings are anything other than English - U.S., the Ticket Activity Parts total field always displays as Dollars

1-46866

When a Contract Main view displays from performing a Lookup, the Contact field has no border.

1-46889

The Contract Remaining field is not updating when the Contract Type is Days. Only after the Contract form is opened in the GUI, is the Remaining field updated to reflect the current date.

1-46896

When a Ticket is associated to a Defect, the Ticket Subject overwrites the Defect's Subject

1-46902

When inserting a new Ticket from the Ticket list view, only the Account gets pulled into the Insert New Ticket form.

1-46903

When a Ticket is inserted from the Returns Main/List view, the Account & Contact is not pulled into the Insert New Ticket form.

1-46923

When a User has the "Available for Calls" option set to FALSE, the User can still be assigned to Tickets if it's done by Auto-Assignment.

1-46931

When using the Ticket Reassign option from the Ticket List view, checks are not made to see if the new Assigned To User has access to the Ticket's Account.

1-46932

When Reassigning Tickets from the Ticket List view, there are no checks to see if the new Assigned To User has the "Available for Calls" flag set to "FALSE".

1-46943

In the Add/Edit Ship Return Product form, the Shipped Date is using dtk2Date Kind instead of dtk2DateTime Kind, so only the Date is displaying. Date/Time should display.

1-46998

Incorrect lookup dialog opens on the Returns->Ship To Details tab Assets to Ship grid.

1-47019

When selecting a record from a label lookup on the Defect, Contract or Return when an Active view is NOT displaying, an error occurs.

1-47020

The Return -> Contact label lookup is using the Ship To Contact rather than the actual Return -> Contact

1-47025

In the Quick Find, the Return layout has RMA ID as the first column. This column should be removed as Return ID is the actual lookup condition.

1-47103

The Lookup Contract - Referenceno is sorting by the CONTRACTID rather than the REFERENCENO. If the Reference # is changed in the GUI, sorting by Reference # can give what appears to incorrect results.

1-47141

In the Item History list, Returns, Defects, Tickets & Contracts show as only an ID. This is not helpful, as all these records look the same in the list. Also, all of these, except Tickets display as a generic icon in the list.

1-47162

When Contract Type is Incidents, Perpetual or Days, Total Labor charges added to the Ticket Activity don't display in the Contract -> Tickets -> Total Labor column.

1-47444

Punching In/Out of a Ticket in the Web Client does not populate the Elapsed Hours or Time Units

1-47883

Pulling up the Find Window from the Tickets List hides the Dialog Box in Accounts View

1-48093

When on the Ticket > Details form (accessed from More Tabs) and text is entered in a field, then Punch In/Out of the Ticket, the changes are lost.

1-48164

On the Journal tab, both the Updated By: and Detail Updated By: fields reference the Ticket table rather than the Ticket table and the Ticket Problem table.

1-48314

When the "Issue text must match a list item" is check in the ACI manager, and text is entered in the Ticket -> Issue field that doesn't match an Issue in the pick list, hitting the <Save> button will not fire the ACI dialog and force an existing Issue to be entered. It will fire the ACI dialog if the record is closed or if the Sales Client is refreshed.

1-49274

If you User is retired, and that user was on a Team that is Assigned To a Ticket, the Retired User is still include in the list of recipients.

1-49676

Click on the Issue icon in the Insert New Ticket form displays an error

1-49686

In the Ticket Activity Type picklist, if the Timed option is removed and Punch In is selected, an error displays

1-49693

Tickets closed using the option Resolved 1st Call do not show under Calls closed on first contact when running the report Tickets closed by Assigned.

Sync Client

1-42752

Sync Client: With autosync using FTP when ftp unavailable there is a status window left in the foreground.

1-46135

AutoSync: Status on icon in task try does not change when un-suspending sync

1-46136

Background Sync Timer error with autosync.

1-46563

Path Manager: Sync client is generating Failed Trans in SyncDataBasePath not SyncErrorFilePath

1-47075

Sync Client - auto sync generates access violation error during FTP sync cycle when machine loses internet connectivity.

1-49312

Purge history not removing old history items on remote

Sync Server

1-39686

When a new contact added by remote A is added at same time Remote B changes account name - new contact ends up with old account name on host.

1-39980

After an account is "unsubscribed" to - the status code goes back to "access sync" which is confusing.

1-42445

When an account is owned by everyone and conflict resolution has all three rules set to "Owner of Record Wins" - some data will not be posted to the Host and the remote data will get reset.

1-45870

When configuring a custom sync and Start Time is enabled, if you reconfigure it with it disabled, a timer stays at the last value in the status bar

1-46008

Sync server is always sending an update2 to subscription for a user if they have had subscription rules.

1-46169

Sync Transfer Profiles: With HTTP and FTP STP's FailedTrans do not get consolidated into the Network logging path location

1-46647

Admin and sync server need to write/read the time of a last database cut as UTC when determining if a transaction is older than the database

Web Client

1-44710

WEB> Popup windows are still displayed when logged out of the Web Client

If you open any type of dialog such as - Write - Templates or Schedule a Meeting and then log out of the client, the windows are still open. Then if you try to close the Templates window, an error is thrown. Schedule meeting is able to be closed.

1-44821

Web - Editing the start date of a reoccurring activity in the general view is not updating correctly.

1-46328

WEB: Attachment on an email sent via SendSLX should be saved for the Opportunity if an Opportunity is selected on the Complete Email dialog

- 1-46338**
WEB> Hitting cancel on the change account manager screen does not cancel the change
- 1-46435**
Weighted Value of the Opportunity displays as NaN instead of the correct value when the snapshot is copied to an email
- 1-46481**
WEB: Ticket Activity record is not getting created when sending an email via SendSLX from somewhere other than ticket detail View
- 1-46523**
Web - In Contact detail view, clicking next or previous buttons doesn't show the next contact's information.
- 1-46578**
Web Client - Default ownership settings are not being populated with the value listed in the Admin/users/Profile
- 1-46670**
Web - Unable to change the Started On and Completed On dates for a Sales Process.
- 1-46675**
Web - Unable to remove Stages and Steps from a Sales Process that is associated with an Opportunity.
- 1-46705**
Web - Est days in Sales Process Snapshot is missing a period for the the abbreviation of (Est.).
- 1-46717**
Web - Estdays column header within the Update Sales Process Stages dialog missing a period abbreviation and a space between Est and Days.
- 1-46820**
WEB: Attachment on an email sent via SendSLX should be saved for the Ticket if an Ticket is selected on the Complete Email Dialog
- 1-46948**
WEB> Attachment sort is defaulting to the description field not the date order
- 1-47051**
Web - User should not be able to enter 0 for the quantity requested, when performing a literature request.
- 1-47128**
WEB: Multi-select for Contact Type does not allow the selection of multiple items.
- 1-47425**
INTL - Group won't return results when using a Korean character as a query condition
- 1-47548**
Web - Confirmations are not snoozed when selected from the Activity Reminder dialog.
- 1-47549**
Web - Past due activities with or without alarms should disappear when snoozed.
- 1-48073**
WEB: Receive "Please fill out all fields" warning before user has a chance to fill out all fields
- 1-48215**
Error message appears when using the word 'Error' to name a contact group in the web client
- 1-48236**
WEB: Using match on Potential Matches dialogue box may remove the email address and title

1-48242

Unable to reassign the Contact in the Campaign -> Response page. Error appears

1-48289

Web - A text file with no data saved in it cannot be saved as an attachment in the web client.

1-48326

WEB - "Error getting the group data" on web client when accessing a group with a string field containing an underscore

1-48624

WEB: Activities scheduled for Saturday display on Sunday in the week view

1-49031

WEB: Member who declines a single instance of a recurring activity should not get a delete notification when the owner deletes that same single instance

1-49313

WEB - Error when attempting to create a group where a related field contains an ampersand

1-49520

Web calendar not displaying all activities in week view when activities overlap the year

1-49830

WEB - Lookups fail to return results when using a multi-byte environment

Web Manager

1-48643

Localization - Hotkey issues in Template Properties dialog

Web Server

1-47478

INTL - Web client doesn't correctly display multi-byte chars in list view unless web server is using the same language settings